Allegiance℠
by Cigna Healthcare

ORGAN OR TISSUE TRANSPLANT PRE-TREATMENT REQUEST
Please return below form and clinicals to Attn: Utilization Management

Fax: (855) 999-3896

Phone: (800) 877-1122

Mail: Allegiance Benefit Plan Management, Inc.
P.O. Box 3018
Missoula, MT 59806-3018

Sent By: Requested Date: Scheduled Date:

Patient Name:	Participant ID#:	Group ID No.:	Patient Date of Birth:
Provider Name:	Provider Address:	Provider TIN & NPI:	Provider Phone: Provider Fax:
Facility Name:	Facility Address:	Facility TIN & NPI:	Facility UR Phone: Facility UR Fax:
ICD-10 Codes:		CPT Codes:	
*Requests that include unlisted procedure code(s) will require additional documentation supporting the use of that code(s). If documentation is not submitted supporting the requested unlisted code(s) your request may be delayed and/or denied. Unlisted codes will not be considered eligible if accurate and listed codes are available to describe the requested service or procedure.			

Inpatient ☐   Outpatient ☐

Please provide the following information:

1. Description of procedure;
2. Diagnosis and medical records regarding the condition;
3. The exact transplant procedure and protocol;
4. CPT code for procedure;
5. Physician letter of medical necessity;
6. Treatment plans;
7. Information on Center of Excellence; and
8. Any other information deemed necessary to evaluate the pre-treatment request.

Upon receipt of all required information, the Plan will provide a written response to the written request for pre-treatment. Please allow 3 business days for a response.

The benefits available are conditional on the participant's employment status, plan eligibility, payment of premium, amount of benefits remaining, plan provisions and plan exclusions. If information obtained at the time of claim places the service(s) in an excluded category or definition, the claim will not be payable. The benefits quoted are not guaranteed. Final determination of benefits to be paid will be made at the time a claim is submitted for payment, with review of the necessary medical records and other information.